

Faris Osama Al Thaqafi

Software Engineer | ERP & Odoo Developer | Backend Systems

Al Madinah Al Munawwarah | 0564152152 | Faris_TH@outlook.com

Professional Summary

- Software Engineer and ERP Developer with hands-on experience delivering production Odoo systems, backend services, and internal web platforms.
- Specialized in custom module development, API integrations, workflow automation, and Linux-based cloud deployments.
- Designed and deployed live organizational tools including VoIP integrations, donor management systems, and operational dashboards.
- CompTIA Security+ certified with strong experience in databases, infrastructure management, and system integration.
- Currently developing a Flutter-based fitness application targeting the Saudi market.

Work Experience

Programming Specialist — Tammakoncare, Al Madinah Al Munawwarah | Feb 2026 – Present

- Designed and deployed custom Odoo ERP modules currently used in production environments.
- Developed VoIP integration enabling one-click calling, automatic call logging, caller popups, and agent availability tracking.
- Implemented AI-powered call sentiment analysis within internal communication workflows.
- Built donor and sponsor CRM covering lifecycle management, recurring payments, reporting automation, and approval workflows.
- Developed internal web systems including workshop registration, barcode attendance, certificate generation, surveys, and HR tools.
- Managed Linux cloud servers and maintained development and deployment environments.
- Built real-time KPI dashboards connected to live display screens for operational monitoring.
- Coordinated with external telephony providers for system integration and infrastructure setup.

Technical Support Specialist (Tamheer) — Tammakoncare, Al Madinah Al Munawwarah | Sep 2025 – Feb 2026

- Provided technical support for internal systems, user devices, and enterprise applications.
- Assisted in maintaining Odoo ERP modules including CRM and operational workflows.
- Performed database maintenance and troubleshooting using Microsoft SQL Server.
- Supported network infrastructure and coordinated hardware and software issue resolution.

Education

B.S. in Computer Science — Taibah University | Sep 2018 – May 2024

Unity and C# Game Development Program — Tuwaiq Academy | Oct 2024 – Jan 2025

Projects

Flutter Fitness Application — Personal Project (Beta Testing)

- Developing an Arabic-first fitness application using Flutter and Dart for the Saudi market.
- Implemented AI workout generation, nutrition tracking, and localized Arabic user experience.
- Managing full product lifecycle including design, development, testing, and planned public launch.

Historical Puzzle Game — Unity & C#

- Developed a historically inspired Saudi-based game with puzzle mechanics and narrative-driven gameplay.
- Implemented gameplay systems, level logic, and interactive assets.

Technical Skills

- Core Expertise: Odoo ERP Development, Backend Systems, API Integration, Workflow Automation, Linux Administration
- Programming: Python, JavaScript, Dart, C#
- Databases: PostgreSQL, Microsoft SQL Server, Oracle Database
- Cloud & Infrastructure: Oracle Cloud, Linux Servers, Deployment & Environment Management
- Mobile Development: Flutter / Dart
- Analytics & BI: Looker Studio, Power BI
- Cybersecurity: CompTIA Security+, RBAC, Security Practices
- Additional Exposure: Unity Game Development, Blockchain & Solidity

Certifications

- CompTIA Security+ (SY0-701) — 2025
- Microsoft SQL Server Database Administration — 2024
- Oracle Database Administration Workshop — 2024